Wednesday, July 12, 2016 8:30 a.m.

HUMAN SERVICES BOARD

Door County Government Center Chambers Room (C102), 1st floor 421 Nebraska Street, Sturgeon Bay, WI

Oversight Board for the Department of Human Services

AGENDA

PUBLIC HEARING

- 1. Call Public Hearing to Order at 8:30am
- 2. Introductions
- 3. Ground Rules for Public Hearing
- 4. Public Comments
- 5. Adjourn the Public Hearing

HUMAN SERVICES BOARD MEETING

- 1. Call Meeting or Order
- 2. Roll Call
- 3. Adopt Agenda
- 4. Approve Minutes June 22, 2016 Public Participation Meeting & Human Services Board Meeting
- 5. Correspondence
- 6. Public Comment
- 7. Discussion of Public Participation Meeting
- 8. Program Reports
 - a. Trauma Informed Care Staff Presentation
 - b. Collective Unit Report
 - c. Director's Report
- 9. Continuing /Pending Business
 - a. Family Care Updates
 - b. Resource Center Building Update
 - c. Staff Recruitment Updates
 - d. Contracted Staff vs. Employee Status
 - e. Vouchers
- 10. Topics To Be Referred to the Legislative Committee
- 11. New Business
 - a. Door County Public Benefit Fraud Report with Comparisons to State
 - b. Request to Move Contracted Staff into County Positions
 - c. Proposed Decrease in Psychiatric Hours
 - d. 5310 Grant Application
 - e. Increased Hours for Disability Benefits Specialist (DBS) Position for 2017
 - f. Donation from Advocates for Independent Living
- 12. Matters to be Placed on a Future Agenda or Referred to a Committee, Official or Employee
- 13. Set Next Meeting Date Tuesday, August 9, 2016
- 14. Adjourn Meeting

Deviation from the order shown may occur

Members of the Door County Board Supervisors and/or its sub-units may be in attendance at this meeting to listen and gather information. Notice is hereby given that the above meeting may constitute a meeting of the Door Board of County Supervisors or one of its sub-units. However no official action will be taken except by the Administrative Services Committee.

DOOR COUNTY DEPARTMENT OF HUMAN SERVICES

PUBLIC PARTICIPATION PROCESS MEETING (2017 Budget Public Hearing) ******* Wednesday, June 22, 2016 at 4:00 p.m. ******

These minutes have not been reviewed by the oversight board and are subject to approval or revision at the next regular meeting.

The Door County Human Services Board held the first of two public participation meetings. The purpose of the meeting was to receive public comments regarding the programs, services and budget currently provided by the Department of Human Services. The Notice of Public Hearing appeared in the June 15, 2016 and June 18, 2016 issues of the local newspaper, the Door County Advocate and on radio announcements. The affidavit of publication is attached to these minutes.

Chairman Mark Moeller called the Public Participation Process Meeting to order at 4:00 p.m. Human Service Board members and staff present introduced themselves. The Chair then shared the public participation meeting process formalities. A written sign-in sheet for the public guests present and those that wished to speak was provided to the Recording Secretary and to the Chairman to acknowledge requests. This list is also attached to these minutes.

Mr. Moeller asked those individuals to speak before the Board and the following is a compilation of the public comments made. No written correspondence was received prior to the meeting regarding the 2017 budget.

1. Jane Herlitz - JAK's Place/Lakeshore CAP:

Jane is the new Director at JAK's Place. Currently the Door County Department of Human Services provides funding for a Meal Program and an Employment Opportunity Program for those individuals with a mental health diagnosis plus funding for a Community Support Program Medical Technician. JAK's Place has plans to initiate 4 new programs to assist service veterans, women, sexual assault victims and families. Jane thanked the department for the support and would appreciate that the funding would continue.

Mr. Moeller asked if anyone else wished to add any comments and then thanked the public for their participation.

The Public Participation Meeting was adjourned at 4:07 p.m.

Respectfully submitted, Shawn M. Barlament – Recording Secretary

Door County Advocate

STATE OF WISCONSIN BROWN COUNTY

DOOR CO HR/HUMAN SERVICES

421 NEBRASKA ST STURGEON BAY, WI 54235-2225

Being duly sworn, doth depose and say that he/she is an authorized representative of the Door County Advocate, a newspaper published in Door County, Wisconsin, and that an advertisement of which the annexed is a true copy, taken from said paper, which was published therein on:

Account Number:

279155

Ad Number:

5002017307

Published Date:

June 15, 2016

Published Date:

June 18, 2016

(Signed)

regal Clerk

Date: 62016

(Signea)

Legar Crerk

Signed and sworn to before me

Notary Public,

Brown County, Wisconsin

My commission expires 12-7-19

OF WISCOMMENTALISM

PUBLIC MEETING NOTICE

The Door County Department of Human Services will hold the first of two public participation meetings on Wednesday, June 22, 2016, beginning at 4:00p.m. The second meeting will be held Tuesday, July 12, 2016 at 8:30a.m. Both meetings will take place in the Door County Government Center in the Chambers Room, located on the ground floor at 421 Nebraska Street, Sturgeon Bay, WI. The Government Center is accessible to those with special needs.

The purpose of the meetings is to provide the public with opportunity to offer comment to the Department of Human Services' board members and staff regarding any aspect of agency administration, programming or budget for 2017.

The agency provides a comprehensive array of statutorily defined services to Door County residents experiencing challenges in the areas of mental health, alcohol and other drug abuse, mental illness, developmental disabilities, child protection / juvenile justice, economic support, long term care, adult protective services, and aging, as well as our newest assistance program – the Aging and Disability Poscurse Center.

Those unable to attend the meeting who would like to offer comments regarding agency programs or budget may submit their written statements to the Department of Human Services in care of Joseph Krebsbach, Director at 421 Nebraska Street, Sturgeon Bay, WI 54235. Additionally, citizens may offer comments via email to sbarlament@co.door.wi.us.

The regular open board meeting of the department will occur immediately upon conclusion of the public participation process meeting.

W1-5002017307

WNAXLP

Door County Department of Human Services
Public Particiption Meeting - Budget, Programming & Administration for 2017
Wednesday, June 22, 2016 4:00pm

Please Print

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DOOR COUNTY HUMAN SERVICES BOARD MINUTES

Tuesday, June 22, 2016

These minutes have not been reviewed by the oversight board and are subject to approval or revision at the next regular meeting.

1. Call to Order-

Chair Mark Moeller called the June 22, 2016 meeting of the Door County Human Services Board to order at 4:08pm after the Public Participation Meeting at the Government Center's Chamber Room.

2. Roll Call / Establishing a Quorum-

<u>Present</u>: Chairman Mark Moeller, Helen Bacon, Roy Englebert, Tom Leist, Megan Lundahl, Joe Miller and Nancy Robillard.

Excused: Wayne Kudick and Robert Rau

<u>Staff Present</u>: Joseph Krebsbach-Director, Cori McFarlane–Deputy Director and Shawn Barlament–Office Manager/Recording Secretary.

Others Present: Jane Herlitz-JAK's Place and Susan Kohout-Door County Board

Board members present established a quorum.

3. Adopt Agenda-

A motion was made by Tom Leist and seconded by Roy Englebert to adopt the agenda. All were in favor.

4. Approve Minutes-

Nancy Robillard motioned to approve minutes from the May 10, 2016 Human Services Board meeting. This was seconded by Megan Lundahl. All approved.

5. Correspondence-

A correspondence was received from Advocates for Independent Living II LLC (AIL) offering a donation for a radio ad for the ADRC. The ADRC ad would air prior to the daily weather or other sponsorship and AIL's ad would air after the sponsored material. This will be addressed at the next scheduled meeting.

6. Public Comment-

None

7. Discussion of Public Participation Meeting

Joe Krebsbach shared that a new contract will be developed with Lake Shore Cap for the remainder of the 2016 Community Support Program (CSP) Medical Technician services now that NAMI's contract has ended plus funding for a Peer Specialist Program will be added to the contract. NAMI had already received the entire 2016 funding for the Meals Program and work experience program at JAK's Place.

8. Program Reports-

a. Collective Unit Report

After a question was asked about the 181 pinwheels displayed in front of the ADRC/Senior Resource Center in recognition of World Elder Abuse Awareness Day, it was explained that these were Door County referrals investigated in 2015. Reports could have been for Adult Protective Services (those over 60) or Adults at Risk (Ages 18-60 with disabilities) and would include things such as physical abuse, neglect, financial exploitation, or self-neglect.

b. Director's Report

All manager positions have been filled.

9. Continuing / Pending Business-

a. Family Care Updates

- On June 13th, the department received notice from the Wisconsin Department of Health Services that the Family Care/IRIS 2.0 Concept Plan was being withdrawn.
- Health Services Secretary Kitty Rhoades died unexpectedly on June 18th. The Deputy Secretary, Tom Engels, is serving as interim Secretary until a replacement is appointed by the Governor.

b. Resource Center Building Updates

Joe reviewed the architect's site plan for the new center. Cost estimates will be provided by Immel Construction in the near future.

c. Staff Recruitment Updates

Currently there is a Behavioral Health Therapist vacancy.

d. Contracted Staff vs. Employee Status

This discussion will be during New Business – 2017 Budget Process on the agenda.

e. Vouchers

One question was answered about the amount paid to the Rawhide Inc., a treatment facility for male children. The expense was for one child.

10. Topics To Be Referred to the Legislative Committee-

- Susan Kohout, Legislative Committee member, shared that the Wisconsin County Association (WCA) will support returning first time non-violent 17 years olds to a county's juvenile justice system with comprehensive funding as part of the act.
- Currently, there are no challenges to change the Governor's sole authority to make administrative rule without public input.

11. New Business-

a. HIPPA - Risk Assessment/Risk Mitigation/Policy Procedures

We are looking to hire a contractor to help with risk assessment which will include a possible probe to access our IS system.

b. Employee Introductory Periods

This was an FYI on a number of employees that have successfully completed their introductory period:

- Jennifer Bender Information & Assistance (I&A) Specialist
- Mary Bink Elderly Benefits Specialist (EBS)
- Carol Lenius Adult Protective Services (APS) Case Manager
- Jason Latva Regional Comprehensive Community Services (CCS) Coordinator
- Jessica Purdy Economic Support (ES) Specialist

c. 2017 Budget Process

Joe Krebsbach discussed the Contracted Staff vs. Employee Status under this meeting's Continued Business. Currently there are 3 individuals that are contracted through our department that meet the definition of an employee. We have budgeted this year for additional contracted employees to provide services to children. Joe shared the desire to bring these contracted employees in-house to improve team work and increase revenue. Joe asked for feedback from the Board regarding moving this forward in the 2017 budget or doing it at this time. The Board suggested that this be completed at this time and asked to have it on the agenda for action during next month's meeting.

d. Employee Survey & Follow-up

During this month's all staff meeting a "World Café" forum was used to discuss the responses to the survey. General reactions of staff were shared with the Board. The same survey will be given again to staff in December to monitor our improvement goal of 10%.

12. <u>Matters to Be Placed on a Future Agenda or Referred to a Committee, Official or Employee-</u>

It was suggested that a Door County public benefits fraud report be generated with comparisons to the state statistics and brought to the committee.

13. Next Meeting Date:

Tuesday, July 12, 2016 immediately following the 2nd Public Participation Meeting concerning the 2017 Budget that begins at 8:30am in the Chambers Room of the Government Center, 421 Nebraska Street, Sturgeon Bay.

14. Adjournment:

Joe Miller motioned and Tom Leist seconded to adjourn the meeting. The motion carried. The meeting adjourned at 5:40pm.

Respectfully submitted, Shawn M. Barlament, Recording Secretary



DOOR COUNTY DEPARTMENT OF HUMAN SERVICES

421 Nebraska Street Sturgeon Bay WI 54235 Main Line: 920-746-7155

Joseph Krebsbach, Director 1st Floor Fax: 920-746-2355 2nd Floor Fax: 920-746-2439 dhs@co.door.wi.us

Human Services Board Agency Updates – July 2016

I. Program Changes and Highlights

A. Brown County **Secure Detention for juveniles** has given notice that they will stop accepting juvenile placements from other counties as of Oct. 1, 2016. This will have a significant impact on our use of intervention alternatives. Secure detention has been utilized as a consequence (generally 72-hour holds) for youth who have violated their court orders. Secure detention is occasionally utilized for longer periods of time depending on the risk to community, uncontrollable behaviors of youth, and/or as a longer sanction for accountability purposes. The following is data of secure detention daily placements for the last 2½ years:

<u>2014</u> <u>2015</u> <u>2016 (Jan-May</u>) 155 160 93

B. JAK's Place: The NAMI-Door/JAK's Place merger with Lakeshore Cap, Inc. is scheduled to be finalized on July 1, 2016. On June 16 NAMI-Door/JAK's Place held their last board meeting, and the new Lakeshore Cap Program Director, Jane Herlitz announced that there will be several new programs implemented in the coming months. A Sexual Assault Group and a group for families dealing with Sexual Assault will be facilitated by Monica Davis from the Sexual Assault Center. Kathy Pammer, a Certified Counselor will hold a support group for women dealing with depression and anxiety. Kim Rusch, from the Veterans Center in Green Bay, will facilitate a Vet's PTSD Support Group on a monthly basis.

The following individuals have been asked to serve on the JAK's Place Advisory Committee: Paul Klapatch, Amy Kohnle, Sherry Mutchler, and Sheryl Flores. Ms. Herlitz is also planning to reach out to one of the mental health counselors at Northshore Clinic to join the committee.

- C. The Children and Families Support Services Unit remains eager to partner with the schools to bring resources to them through the integrated school mental health law changes. Schools were provided The Wisconsin School Mental Health Framework information furnished by Wisconsin Dept. of Public Instruction with hopes of spearheading some ongoing planning with community resources to have mental health services available in all our schools. This prevention strategy will hopefully connect children and families with the resources necessary to help the mental health needs of our youth. We look forward to ongoing discussions and planning with our schools.
- **D. Economic Support:** Food Share on Demand rolled out for the Bay Lake Consortium on July 1. This new process means that clients have an opportunity to have Food Share interviews within two days of applying, and benefits will be issued more quickly. Economic Support staff will now be on the call center up to 50% of their time with this model. Directors and managers within the five-county consortium have been meeting to determine how to assign call center shifts and balance other workload issues in the consortium in the most equitable manner.

- **E. Contracted Mental Health Services:** We have been contracting with Baeten Counseling Services out of Green Bay for OWI assessments and limited crisis on-call services (one employee providing both services). Baeten has given us notice that they will be terminating this contract as the employee has obtained another full-time position. We are seeking other options to fulfill the OWI assessments.
- **F. Emergency Detention Enhancement Grant:** This grant ended June 30. The consultant we contracted with to study our on-call crisis system has presented her final report, and we are reviewing her recommendations. Other accomplishments under the grant included several training events (a community-wide training entitled "Empowering Trauma-Exposed Children: Developing Crisis Plans that Stimulate Growth", a crisis training day for our staff and community partners, a dementia focus group, Dementia Summit including "First Responders Training", and crisis triage training for our support staff). We also upgraded technology equipment for our on-call staff, updated our on-call policies and procedures, and researched the viability of using telehealth to do crisis assessments on Washington Island (significant progress made on this front, with more meetings scheduled for ongoing planning).
- **G. Adult Protective Services:** With respect to HIPPA, and the dignity and privacy of those we serve, APS is in the process of restructuring and downsizing the I-Team. Meetings will continue to be held on a monthly basis for efficient and effective collaboration.
- **H.** Managers and Director are in the process of scheduling a meeting with State ADRC and Greater Wisconsin Agency on Aging Resources (GWAAR) representatives to discuss plans for **integration of the ADRC and Aging Program**.
- I. The State has implemented a new **ADRC Learning Management System** whereby training modules can be accessed online.
- **J.** ADRC Information & Assistance (I&A) staff are currently working on number 38 of the 91 on the waiting list for **Family Care**.
- K. The Senior Resource Center has successfully completed the first ten-week series of the Aging Mastery Program. We had 18 participants who actively took part in this course and had a lot of positive things to say about their experience. We will be offering this program again in the fall in Sister Bay at the Good Samaritan Scandia Village facility.

II. Noteworthy Events

- **A.** Human Services staff participated in the DOA administrative site review of the **Wisconsin Home Energy Assistance Program** (WHEAP) at We Are Hope on June 15th and 16th. We Are Hope is the sub-recipient of our energy program. A final report of the review will be sent to us soon. Onsite reviews are conducted every three years.
- **B.** The Alzheimer's Association presents "**Healthy Living for Your Brain and Body**" at the Senior Center Friday, 7/8/16 at 12:45 p.m. Memory Screening will be provided the same day by ADRC staff from 8:30 Noon. Memory Screening will be held again sometime in the fall.
- **C.** The **Aging and Disability Resource Center Advisory Board** Meeting will be held Monday, July 18th, 4:00 p.m. at the Senior Center.

III. High-Cost Placements & Other Fiscal Updates

- **A.** Our usage of secure detention for juveniles through June 2016 has exceeded what we had planned for the entire calendar year of 2016. Per the Door/Brown County Juvenile Bed Day Agreement, all bed days exceeding 110 days will be charged at the regular bed day rate of \$140.00/day. In addition to the remaining quarterly payments due under the contract (until Brown County stops serving out of county youth on Oct. 1, 2016), Door County will be invoiced \$4,480 for the June overages and \$140.00 per bed day for the remainder of 2016.
- **B.** The Department of Health Services notified Human Services of their award to the agency of funding to support the next three children on our agency waiting list. The agency will receive an adjustment to our **Children's Long Term Support waiver** state contract. The three families have been notified of this availability and working with agency staff to complete the necessary paperwork to provide their special needs child with services and supports. We received a small administrative reimbursement that will be ongoing.

IV. Training & Staff Development

- **A.** We'd like to share a portion of a recent training that the Trauma Informed Care Core Team viewed on **Compassion Fatigue**. A critical piece of building a Trauma Informed agency is attending to the secondary trauma, compassion fatigue, and burnout that can sometimes impact staff working in the human services. This training provides some concrete ideas for how to counter compassion fatigue and foster resilience within our staff. If interested please view: https://attendee.gotowebinar.com/recording/672142828761308420
- **B.** Approximately 45 individuals from our department and community agencies attended the **Dementia Summit** hosted by Human Services at the United Methodist Church on June 24. The day-long event featured an overview of dementia, first responder training to deal with crisis situations involving individuals with dementia, communication tips and techniques for caregivers, and advice on how to get started in forming a "dementia friendly community," based on the experiences of some existing models.
- C. All Economic Support (ES) staff completed a webinar from the Department of Children and Families on the upcoming implementation of electronic benefit transfer (EBT) cards for child care recipients. Clients will have dollars loaded on a card to use to pay for child care benefits. This is scheduled to roll out in February 2017. Two ES staff also attended the Wisconsin Social Services Association (WSSA) conference in Green Bay in June, which offered great information on overpayments and fraud.

V. Agency & Community Collaboration

- A. In June, Economic Support (ES) again collaborated with UW Extension and City of Sturgeon Bay Parks Department to assist with the "Double Your FoodShare Dollars" campaign. This program allows Door County FoodShare recipients to receive up to \$25 additional dollars per week to use at the Sturgeon Bay Farm Market. Funding is provided by Ministry Door County Memorial Hospital. ES staff and Human Service office support staff printed labels for all FoodShare households and stuffed envelopes with necessary information. 1240 households received the informational mailing on how to receive added dollars. *Due to confidentiality, names and addresses of recipients cannot be provided to other agencies; for this reason, ES prints labels and stuffs envelopes for mailing.
- **B.** Human Services managers and staff continue to be active participants in the Door County Community Partnership for Children and Families and each of this group's sub-committees. Recently, the Collaboration Committee and Provider Education Committee merged into a single committee, as it was determined their missions were similar. The group agreed upon the common

focus: "To encourage collaboration and provide education and training to community providers by identifying and filling gaps and removing overlaps in services." The committee hopes to facilitate the delivery of two community-wide trainings for community providers each year. Have you checked out the online Community Resource Directory developed by the Partnership's Resource Committee? http://www.doorcountylibrary.org/community_resources Please share!

VI. Sharing Our Successes

In March 2016, a 17-year-old female began receiving mental health therapy services from our
department. Prior to her enrollment in behavioral health services, the client had two separate
contacts with our crisis team and was hospitalized both times. She was struggling with some
potential legal issues, tension at home and past trauma. She also reported feeling depressed and
discouraged about not being able to graduate from high school with her class in early summer.

She initially stated she was going to get her G.E.D. She refused to even discuss how behind she was in her school work; because she was so far behind, she could never get caught up. The client was also assigned a Comprehensive Community Services (CCS) case worker in the Children and Families Support Services Unit. Thanks to the client's hard work, the therapeutic counseling services she received, and the outstanding support and advocacy from her case worker, the client was able to graduate on time. She has since applied for admission to college and hopes to start this fall.

• A couple in their 80's and their daughter recently met with Elderly Benefit Specialist (EBS) at the Aging and Disability Resource Center (ADRC). After providing much reassurance and gaining their trust, the EBS was able to obtain the following for the couple: state assistance with Medicare part B premium costs, Food Share, Energy Assistance, and a reduction on their monthly telephone bill.

The following email message was received from their daughter:

"Hi Mary,

Thanks for your help today. Mom and Dad seemed hopeful about getting some assistance after meeting with you!

Thanks for making them feel appreciated and comfortable. I will help them get copies of the required supporting documents needed to complete the process.

Thank you for being resourceful, knowledgeable and respectful. I wish all government employees were like you."

- Our Foster Care Coordinator shares the following: "I'd like to give a shout out to a few of our foster families who have taken in children with high needs and have been accepting of the large need for placement lately. A few of our families have big families already and have welcomed multiple children into their home and taken on that much more responsibility. We've seen great progress in the children who have been in these homes and how far they've come because of the foster parents. Foster parents do so much, big and small, and make such a difference each day!"
- One of our APS workers collaborated with the Faith Community Nurse and Northern Door Health
 and Wellness Ministry to help a female veteran who had a significant hoarding problem abate a
 human health hazard in her home. She solicited funds from the hospital, the Door County Veterans
 office, and the Northern Door Fund. The woman also paid towards the clean-up bill herself, as the
 bill was significant.

Our Disability Benefit Specialist and an Information & Assistance worker at the ADRC collaborated on a case recently due to its complexity. A client, who was recently diagnosed with early onset Alzheimer's, was thousands of dollars behind on his rent and utilities. He had lost his job because he was not able to keep his schedule straight and could not complete his duties while on the clock. The ADRC team helped connect him with local churches and financial resources to help him get current on his rent and utilities. He was helped through the Social Security disability process with an expedited application and was approved. Additionally, his son was brought up-to-date on his inability to properly handle his finances and became his financial power of attorney to prevent future mishandling of income and bills. As a byproduct of our work with this client and his son, the two are in more frequent contact, and the son is connected with resources to help care for his father.

HUMAN SERVICES STATISTICS

UNIT	2013	2014	2015	2016 YTD
ADRC				
I & A Contacts				1936
Elderly Benefits Specialist (EBS)				
Contacts				189
Disability Benefits Specialist (DBS)				
Contacts				118
Adult Protective Service (APS)				
Referrals	130	215	212	100
Contacts	3700+	3876	4971	3172
Behavioral Health (BH)				
Crisis	176	238	192	91
Inpatient Admissions	67	85	93	34
Inpatient Costs	\$ 193,017.00	\$ 390,092.00	\$ 434,021.00	\$ 42,903.00
Children & Family Services				
Welfare Referrals	81	385	440	216
Juvenile Justice Referrals	40	50	90	34
Birth-Three Participants	67	77	70	49
Case Management				
(FS/CST/CCS/DD)		578	233	126
Community Support Program				
Consumers Enrolled	55	57	62	52
Economic Support				
Badger Care (BC) Total	4523	4375	4333	3192
FoodShare (FS) Total	2714	2529	2351	2175
Consortium Calls	Ì		111044+	12581
Senior Resource Center				
Meals-Congregate	14,295	15831	16092	4471
Meals on Wheels	15047	15809	13718	7387
Meals-Frozen	6260	5788	6276	2703
Transportation- SRC Bus &				
Door2Door	34,254	39000+	42180	8518



DOOR COUNTY DEPARTMENT OF HUMAN SERVICES

421 Nebraska Street Sturgeon Bay WI 54235 Main Line: 920-746-7155

Joseph Krebsbach, Dired 1st Floor Fax: 920-746-2 2nd Floor Fax: 920-746-2

dhs@co.door.wi.us

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VOUCHER TOTAL

7/06/16 COUNTY OF DOOR STATE OF WISCONSIN STURGEON BAY, WI

* SUMMARY * SCHEDULE OF VOUCHERS

Page 1 DC404RSUM MEETING DATE 2016 - ISL DOLLA

Dept Human Services
DEPARTMENT

*** SUMMARY FOR COMMITTEE REVIEW ONLY ***

G/L DATE: 07/2016

Batch Nbr: 258648

Vendor Name	Vendor No.	Invoice #	Invoice Description	Amount
ADVOCATES-INDEPENDENT LIVINGII	13325	JUN 16	JUN CCS ADMIN, CM, PHONE, PCW	6,447.20
ADVOCATES FOR HEALTHY	17929	895	JJ MAY ACAD PROGRAM	1,272.00
JODI ALSTEEN	6222	MAY 16	MAY EMPLY REIMB PURCHASE GAS	38.21
BETH CHISHOLM	2435	JUN 16	390 JUNE EMPL MILEAGE REIMB	210.60
BARBARA LARSON-HERBER	21730	DOOR05&06	MAY & JUNE SVC GRANT	1,960.06
BAY COUNSELING CLINIC, LLP	21177	DEC 15	DEC 15 CCS PSYCHOTH	336.60
	21750	JUN 16	JUNE RSP-L	975.00
	11365	JUN 16	JUN CHILD COP RSP	500.00
DD NETWORK	8575	2016084 MAY	PLANNING & TRAINING MAY 23	500.00
DEBRA FEHRMAN	6876	JUN 16	81 JUNE EMPLY MILEAGE REIMB	43.74
IMELDA DELCHAMBRE	8553	MAY 16	MAY ES INTERP SRVC 2 HRS	60.00
EMILY SCHWARK	20081	MAY 16	190 MAY EMPLY MILEAGE REIMB	102.60
EMPOWERMENT OPTIONS	15615	JUN 16	JUNE AFH 30 DAYS	10,200.00
FAMILY SERVICES	3841	20153004	APR CCS SKILL DEV	408.50
IPAT INC	13103	303109 JUN 16	JUNE PROT SRVC REPORT	60.00
	21062	JUN 16	JUNE CHILD COP RSP	52.50
JILL DELCORE	21744	JUN 16	MAY RSP (5) NIGHTS	150.00
JESSICA A INGERSOLL	13789	JUN 16	JUNE - EMPLY PARKING FEE REIMB	16.00
	20371	. JUN 16	JUNE CHILD SUPPLIES	127.18
	8139	JUN 16	JUNE CHILD COP SPEC EQUIP	477.00
LAKESHORE CAP OFFICE	17200	MAY 16	MAY JUV REST/COMM SVC	2,479.15
SALLY LAURENT	8394	JUN 16	JULY 16 AFH 31 DAYS	900.00

7/06/16 _G/L DATE: 07/2016 Batch Nb	r: 258648			Page	2
Vendor Name	Vendor No.	Invoice #	Invoice Description	Amount	
LIFELINE DEPARTMENT \ DCMH	18103	18103	JUNE LIFELINE	35.00	
LIFESKILLS DEVELOPMENT CENTER	16380	JUN 16	JUNE LEAD SVC COORD 164 HRS	6,068.00	
THE MOORING PROGRAMS INC	15265	MAY 16	MAY INPNT 6 DAYS	648.00	
NOVA COUNSELING CENTER	14058	MAY 16	MAY INPNT 12 DAYS	1,872.60	
P.A.T.H.	9779	JUN 16	CHILD COP REC - PATH CAMP	1,700.00	
	20202	JAN-JUN 16	YMCA PARENT REIMB	171.75	
WENDY RAY	13022	JUN 16	JUNE B-3 THERAPY & MILEAGE	6,501.92	
SHERYL FLORES	11392	JUN 16	JUNE MOVIE & MILEAGE REIMB	255.36	
MICHAEL P SAYERS PHD	8169	JUN 16	JUNE PSYCH SRVC	1,923.75	
SCOTT DAVIS	19806	APR & JUN	MED BAGS & MILEAGE REIMB	13.14	
JEAN SEVERSON	28575	MAY 16	224 MAY EMPLY MILEAGE REIMB	120.96	
STAPLES ADVANTAGE	15069	JUN 16	JUNE HS OFFICE SUPPLIES	310.72	
STURGEON BAY UNITED METHODIST	15452	JUN 16	JUNE DEMENTIA SUMMIT	50.00	
BIONGSON BAT ONLIND TERMODICI	16594	JUN 16	JUNE CHILD COP RSP	225.00	
TANYA KAVICKY-MELS	21550	JUN 16	89 JUNE EMPLY MILEAGE REIMB	48.06	
JULIE TOYNE	5555	JUN 16	JUNE B-3 THERAPY	4,421.08	
JULIE TOINE	21046	MAY 16	MAY CHILD COP J PAR/EDU	237.00	
WI DEPT OF JUSTICE RECORD CHEC	37970	MAY 16	MAY BKGRD G1993	70.00	
WISCONSIN DOCUMENT IMAGING	5999	JUN 16	JUNE HS LEASED COPIES	326.60	
WISCONSIN DOCUMENT IMAGING	3333	3037 10	Batch Total:	\$52,315.28	***

Submitted By: **VOUCHER** 2016 rmark STATE OF WISCONSIN **Door County** Approved by: Department Head: New Vendor (Please Assign New #) One Time Vendor (Please Assign New#) VENDOR# Door County Dept of Human Services VENDOR NAME: Approved by: Committee Chair / **County Administrator** c/o Dept Human Services VENDOR ADDRESS: MONTHLY MEETING VOUCHERS VENDOR ADDRESS: 421 Nebraska Street VENDOR ADDRESS: Added to Voucher Listing Voucher Listing Signed / Approved This Area to be Completed by Finance Department Meeting Date PAID BY Hold For Approval / Documentation CHECK# After Processing Vendor Total Invoice Description Account Fund Dept Sub Invoice Number Amount Date Cost/Ea Dept Number Detail SUBMITTED FOR PAYMENT, BATCH #258654 - 2016 SRC/ADRC vouchers to various - as attached \$ 59,354.24 204 23 date. July processing

VOUCHER TOTAL

\$ 59,354.24

VOUCHER TOTAL

COUNTY OF DOOR STATE OF WISCONSIN STURGEON BAY, WI

ADRC/SRC, 13t Datch, JUY, 2016

MEETING DATE

TO FINANCE DIRECTOR:

All vouchers reviewed and approved by Board at regular meeting on the above date. You are requested to issue checks to each of the parties listed below for the amounts appearing after their respective names.

23 HS Resource Center DEPARTMENT

COUNTY BOARD CHAIR / COUNTY CLERK

G/L DATE: 07/2016 Batch Nb	r: 258654						
Vendor Name		Sub Dept	Acct No. Detl	Sub Proj	Description	Amount	
A & J VANS INC	14807 3	3616	52301		REPAIR BUS LIFT	638.46	
AMY L KONOP	18248 3	3613	53116		18 JUN MOW MILEAGE REIMB	9.72	
ANNA VANLANNEN	20950 3	3609	59153 04205	- 000, PALA	146 JUN EMPLY MILEAGE REIMB	78.84	······································
ABBY VANS INC	16735 3	3626	52302 04240		MAY D2D TAXI HOURS	59,038.70	
ABBY VANS INC	16735 3	3626	59913		LESS CASH FARES RECEIVED	5,363.250	R
ABBY VANS INC	16735 3	3626	59913		LESS CONNECTOR FARES @10.00	230.000	R
ABBY VANS INC	16735 3	3626	59913		LESS CONNECTOR FARES @\$15.00	45.00C	R
ABBY VANS INC	16735 3	3626	59913		LESS FARE COUPONS SOLD	3,255.000	:R
ABBY VANS INC	16735 3	3626	59913		LESS CASH NO SHOW FEES COLLECTED	3.50C	!R
					Vendor Total:	50,141.95	**
ADVOCATES-INDEPENDENT LIVINGII	13325	3623	52706 05165		MAY SHC-PS	358.05	
BARBARA J SNOW	15999 3	3609	59153 04205		14 MAY EMPLY MILEAGE REIMB	7.55	
BARBARA J SNOW	15999	3609	59153 04205		16.80 JUN EMPLY MILEAGE REIMB	9.06	
					Vendor Total:	16.61	**
CAROL LENIUS	21443	3611	59153		163 APR EMPLY MILEAGE REIMB	88.02	
CAROL LENIUS	21443	3611	59153		410 MAY EMPLY MILEAGE REIMB	221.40	
CAROL LENIUS	21443	3611	59153		166 JUN EMPLY MILEAGE REIMB	89.64	
					Vendor Total:	399.06	**
CARMEN SCHROEDER	18153	3612	52701		JUN NUTRITIONAL SERVICES	251.25	
CARMEN SCHROEDER	18153	3613	52701		JUN NUTRITIONAL SERVICES	63.75	
***************************************					Vendor Total:	315.00	**

G/L DATE: 07/2016

Batch Nbr: 258654

Vendor Name	Vendor No.	Sub Dept	Acct No.	Detl	Sub Proj	Description	Amount	
CELLCOM WISCONSIN RSA 10	4818	3609	52206			ADRC CELL CHARGES (06/06 - 07/05)	183.53	
CELLCOM WISCONSIN RSA 10	4818	3611	52206			SRC CELL CHARGES (06/06 - 07/05)	69.24	
CELLCOM WISCONSIN RSA 10	4818	3616	52206			SRC CELL CHARGES (06/06 - 07/05)-BUS	34.62	
CELLCOM WISCONSIN RSA 10	4818	3616	52206			SRC CELL CHARGES (06/06 - 07/05)-VAN	2.71	
						Vendor Total:	290.10	**
DC CLEANING & CONCIERGES LLC	21707	3617	52701			APR/MAY CLEANING SVCS-BS	89.05	
DC CLEANING & CONCIERGES LLC	21707	3617	52701			MAY CLEANING SVCS-BS	108.85	
				·	·	Vendor Total:	197.90	**
DE CLEENE TRUCK REPAIR & REFRG	13457	3616	52301			REPAIR A/C IN SRC BUS	250.51	
COURTIE DEMAREST	1325	3613	53116			18 JUN MOW MILEAGE REIMB	9.72	
ECONO FOODS	9674	3612	53161			RAW FOOD	371.14	
ECONO FOODS	9674	3613	53161			RAW FOOD	474.29	
ECONO FOODS	9674	3612	53161	05178		RAW FOOD-SALAD BAR	176.85	
						Vendor Total:	1,022.28	**
GEORGE J KLEIST	17474	3613	53116			30 JUN MOW MILEAGE REIMB	16.20	
GREGORY W VIRLEE	19080	3613	53116			12 JUN MOW MILEAGE REIMB	6.48	
HENRY F DITTMER	17282	3613	53116			47.90 JUN MOW MILEAGE REIMB	25.89	
JOSEPH E HEILMAN	5354	3613	53116			20 JUN MOW MILEAGE REIMB	10.80	
JENNIFER BENDER	20934	3609	59153	04205		52 JUN EMPLY MILEAGE REIMB	28.08	
JAMES D NEWMAN	17792	3613	53116			26.70 JUN MOW MILEAGE REIMB	14.42	
JAMES D NEWMAN	17792	3613	53116			24 MAY MOW MILEAGE REIMB	12.96	
						Vendor Total:	27.38	**
JOHN M O'GARA	18116	3613	53116	- maintain and a		16.70 JUN MOW MILEAGE REIMB	9.02	
JIM OLSON FORD LINCOLN, LLC	20492	3616	52301			BRAKES-SRC BUS	467.13	
NANCY KURSCHNER	7092	3613	53116			74 JUN MOW MILEAGE REIMB	39.96	
TOWN OF LIBERTY GROVE	33170	3612	52428			JUN MEALSITE 13 DAYS @\$9/DAY	117.00	
LIFELINE DEPARTMENT \ DCMH	18103	3630	52795			JUN LIFELINE-LT	35.00	
LIFELINE DEPARTMENT \ DCMH	18103	3623	52790			JUN LIFELINE-PS	35.00	
					21	Vendor Total:	70.00	**

Page DC404R

G/L DATE: 07/2016 Batch Nbr: 258654

Vendor Name	Vendor No.	Sub Dept	Acct No. Detl	Sub Proj	Description	Amount	
MARGARET B HATALA	21056		52706 05164		Description	124.61	
SANDY PURVES	25789		53116		61.90 JUN MOW MILEAGE REIMB	33.42	
ROBIN MARK	20044		59153		61.10 JUN EMPLY MILEAGE REIMB	32.99	
ROBERT A RAHMLOW AND	21501	3612	52428		JUN MEALSITE 9 DAYS @\$8/DAY	72.00	
SHERRY PESCH	3394	3630	52795		MAY FIN MGMT-JT	41.00	
SPECIALIZED SERVICES LLC	7694	3630	52795		MAY SHC SVCS-CK	620.36	
SPECIALIZED SERVICES LLC	7694	3630	52787		MAY FIN MGMT SVCS-CK	21.90	
		· · · · · · · · · · · · · · · · · · ·			Vendor Total:	642.26	**
STAPLES ADVANTAGE	15069	3611	53106		3306396235 ADRC/SRC OFFICE SUPPLIES	64.25	
STAPLES ADVANTAGE	15069	3609	53106		3306396235 ADRC/SRC OFFICE SUPPLIES	64.25	
STAPLES ADVANTAGE	15069	3609	53106		3306047610 ADRC/SRC OFFICE SUPPLIES	4.98	
STAPLES ADVANTAGE	15069	3611	53106		3306047610 ADRC/SRC OFFICE SUPPLIES	4.98	
STAPLES ADVANTAGE	15069	3611	53106		3305339088 ADRC/SRC OFFICE SUPPLIES	54.10	
STAPLES ADVANTAGE	15069	3609	53106		3305339088 ADRC/SRC OFFICE SUPPLIES	54.10	
					Vendor Total:	246.66	**
STURGEON BAY UTILITIES	30820	3611	52205		JUN UTILITIES-SRC	1,254.26	
TERRENCE M MURPHY	21752	3615	59124	v.r	JUN ENTERTAINMENT-SRC	25.00	
ARNE THOMPSON	13154	3612	53116		40.2 JUN EMPLY MILEAGE REIMB	21.71	
UNITED HOME HEALTH SERVICS, LLC	20955	3623	52706 05135		JUN SHC-TN	79.16	
UNITED HOME HEALTH SERVICS, LLC	20955	3630	52795		JUN RSP-MP	424.77	
			•		Vendor Total:	503.93	**
SUZANNE WAGNER	374	3613	53116		11 JUN MOW MILEAGE REIMB	5.94	
WISCONSIN DOCUMENT IMAGING	5999	3611	55107		BLACK COPIES	771.11	
WISCONSIN DOCUMENT IMAGING	5999	3611	55107		COLOR COPIES	993.33	
WISCONSIN DOCUMENT IMAGING	5999	3611	55107		PREVIOUS LATE FEES	3.13	
					Vendor Total:	1,767.57	**
WIL KIL PEST CONTROL	6359	3611	52203		JUN PEST CONTROL-SRC	36.75	

Schedule Total:

\$59,354.24 **** =========

Economic Support Public Benefit Fraud Information

2014

Referrals: 3 Investigations: 2 Outcomes: 1 case charged (later in 2015), 1 case screened out, 1 case still pending

2015

Referrals: 4 Investigations: 3 (3 internally, 1 referred to Office of Inspector General (OIG)) Outcomes: 3 still pending further info/investigation, 1 case from OIG was screened out in 2016 (1 case was charged criminally in 2015, from a referral in 2014. That case had 2 people charged. One person's case is settled, the other person's case is still pending)

2016

Referrals: 7 Investigations: 7 Outcomes: 4 cases screened out, 1 case referred to DA – did not choose to prosecute, 2 are still pending further investigation

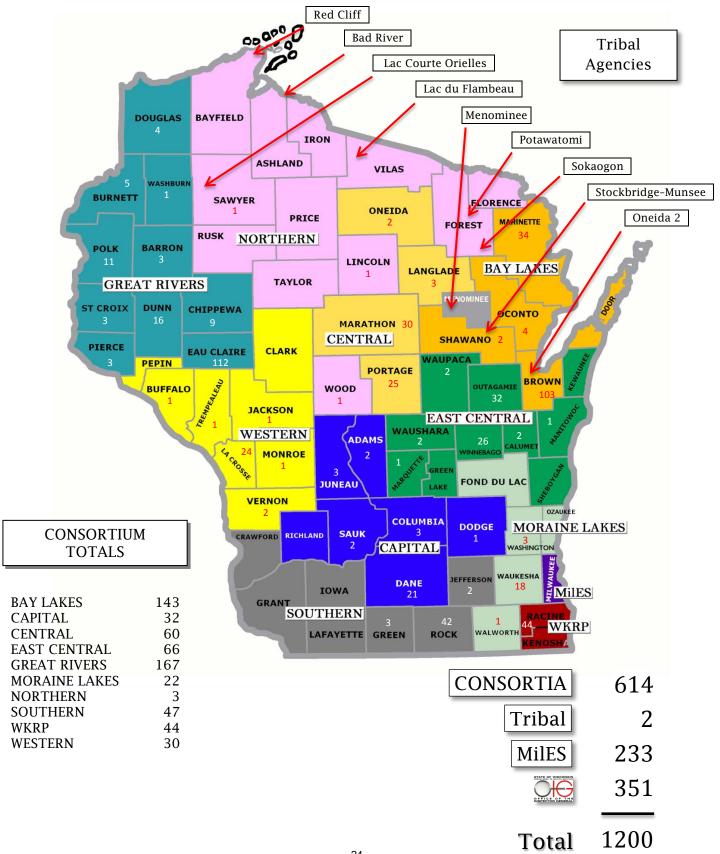
*Note - Investigations are internal before passing on to Connie Schuster at Door Co Sheriff's Dept. for further investigation, if warranted.

Current work load:

**Note – we have many discrepancies/error prone profiles and other referrals that we have not had staff time to follow up on. Currently there are 14 cases that could be investigated, but do not have staff time to follow up. ES staff do internal investigation prior to giving info to Connie Schuster for further follow up. If case warrants, Connie then passes to DA's office. In other cases, Connie passes investigative info back to us, which I then forward to DA for prosecution. Every discrepancy could potentially result in an overpayment or fraud case. Currently we have 381 Discrepancies on cases that need to be worked. These Discrepancies are loaded on cases every 6 weeks, so this is ongoing work.

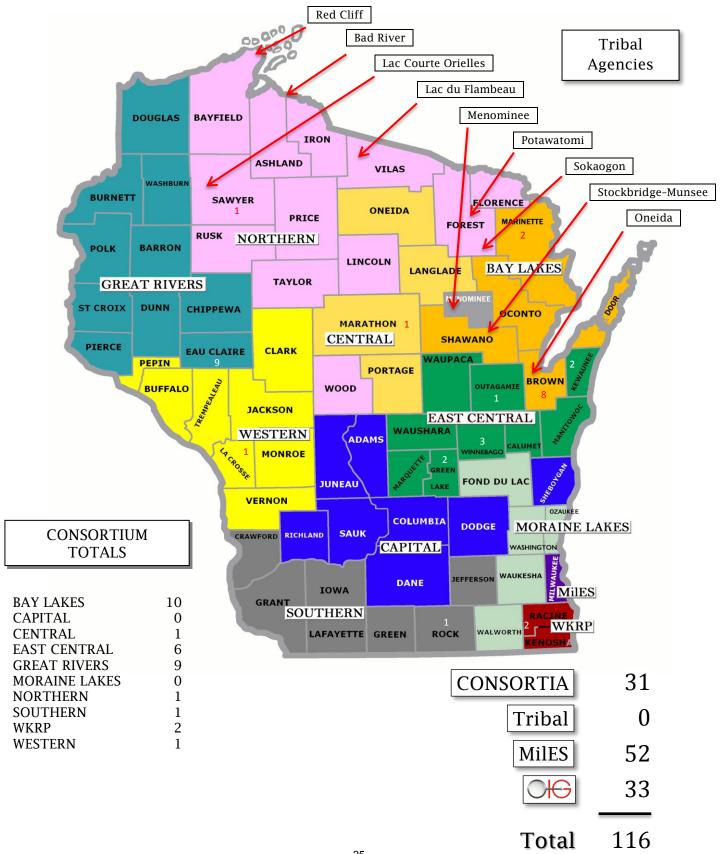
Statistical Reports Included:

Intentional Program Violation (IPV) by Agency – 2015 Intentional Program Violation (IPV) by Agency – January 2016 2013-2015 Fraud Prevention & Investigation Program (FPIP) Overpayments & Savings Wisconsin Unduplicated Food Stamp/Food Share Caseload 1995-2015



IPV Totals by Agency

January, 2016



2013, 2014 and 2015 Fraud Prevention and Investigation Program (FPIP) Overpayments and Savings

			Overpay-			Overpay-			
			ments and	Persons		ments,		Program	
		Future	Future	Suspended		Future		Benefit	
	Overpay-	Savings	Savings	from		Savings		Savings	Number
Calendar	ments to be	without	without	FoodShare	IPV	and IPV	Program	to Cost	of Investi-
Year	Recouped	IPVs	IPVs	(IPV)	Savings	Savings	Costs	Ratio	gations
2013	\$9,073,386	\$11,388,770	\$20,462,155	549	\$549,000	\$21,011,155	\$1,272,000	\$16.52	7,032
2014	\$10,841,042	\$11,141,353	\$21,982,395	1,085	\$1,085,000	\$23,067,395	\$1,272,000	\$18.13	8,002
2015	\$12,059,606	\$13,292,506	\$25,352,112	1,200	\$1,200,000	\$26,552,112	\$1,521,996	\$17.45	10,664

WISCONSIN UNDUPLICATED FOOD STAMP/FOOD SHARE CASELOAD

SAMPLY AND TO SAMPLY		1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
ASSESSED OF STATE OF										Bun Alba	TO SERVICE TO		Attable				N. S. S.				3 14 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
RAMS COUNTY 94 198 199 599 590 627 686 775 844 696 1449 1290 1.000		167,403	149,079	129,466	117,708	118,403	129,758	148,069	171,351	190,814	217,057	232,671	235,652	246,932	280,138	369,406	449,211	503,415	527,450	542,133	547,985	527,068
SECULIDATIVE 1.00 140 170 170 180 180 170 180 180 170 180 180 180 180 180 180 180 180 180 18	<u> </u>					500		20.6	755	044	055	4 4 4 4 0		4 000	4 4 4 0	4.700	1.000	2.052	2741	2.705	2 974	2 926
RAMONIC COUNTY 1500 1442 1277 1282 1342 1377 1.681 1.680 1.680 1.780 1.480 1.780 1.580 1.481 1.580 1.481 1.4	The state of the s		-												<u> </u>							
SAYPED COUNTY 60 98 84 60 200 200 200 200 200 797 835 545 200 200 200 797 835 545 200 200 200 200 200 200 200 200 200 20																						
REWINDOWNY 450 0 666 350 190 190 190 190 190 190 190 190 190 19																		<u> </u>				1,086
SUPPLACE COUNTY 66 49 49 49 49 49 49 49 49 49 49 49 49 49	The state of the s										~~~	$\overline{}$,							19,273
SEMENT COUNTY 96 489 583 880 304 342 486 487 855 683 772 775 800 300 1180 170 137 1,704 1.621 1.689 3.0 SEMENT COUNTY 96 80 80 80 300 340 346 487 856 617 762 778 800 100 120 400 1110 1.622 1.000 1.														_					····			806
XXIDMET COUNTY 150 500 5	Land of the second of the seco																			1,621	1,689	1,627
SHPFEND COUNTY																		1515	2,064	1,973	1,990	1,844
EXPRICIONITY	CHIPPEWA COUNTY										2,123	2,341	2,499	2,730	3,165	3,855	4,079	4,283	5,274	5,192	5,185	4,881
RAMPOR COUNTY	CLARK COUNTY	642		525	467	413	400	440	515	546	642	753	799	884	1028	1,369		1623	2,171			2,178
SAME COUNTY 8.466 7.498 8.686 6.377 6.535 7.220 6.496 9.734 11,014 1.318 3.408 14.405 13.808 10.016 21.884 21.002 24.004 2.404 3.007	COLUMBIA COUNTY	1,082	911	679	602	572	625	774	997	1,129	1,300	1,549	1,677	1,855	2,224		2,829					4,469
DODGE COUNTY 1,333 1,779 998 688 688 1627 120 1,486 1,773 2,091 2,091 2,097 2,297 2,489 2,364 2,389 3,500 4,112 4,432 6,024 6,552 6,531 0,440 0,000 0,	CRAWFORD COUNTY	473	417	323	290	296	293	344		469	534											1,456
SORR COUNTY 942 541 430 568 300 1322 380 492 579 644 745 816 846 382 1112 1285 1400 1393 1419 1700 1700 1700 1700 1700 1700 1700 17	DANE COUNTY	8,456	7,388	6,586	6,317	6,533	7,220	8,405	9,734	11,014												37,339
COURSE COUNTY 2,297 (2.09) 1,641 1,675 1,505 1,469 1,770 1,506 1,486 2,097 2,251 2,308 2,469 2,644 3,411 3,502 3,777 5,223 5,110 4,481 4,467 1,470 1,361 1,3	DODGE COUNTY	,																			-,	6,440
JUNN COUNTY 1,338 1,294 1,910	DOOR COUNTY																					
FALL CLAIMY 5.14 2,788 2,594 1,994 1,895 1,897 2,292 2,914 3,005 3,412 3,924 4,197 4,905 1,194 6,009 0,276 0,895 9,000 0,9	DOUGLAS COUNTY										-,											
LORENG COUNTY 154													-,									
CHO DU LIAC COUNTY																						9,092 475
OREST COUNTY 982 728 729 730 731 731 732 733 734 735 735 735 735 736 737 737 738 738 738 738 738																						
STRAIT COUNTY 808 732 800 594 598 594 667 778 892 1.009 1.110 1.179 1.341 1.964 1.998 2.418 3.102 3.374 3.424 3.27	The second secon																					927
SIRELLAKE COUNTY	Lui-man																					3,217
SREEL MAKE COUNTY 987 313 267 276 300 295 496 442 457 500 543 544 504 751 988 1040 1125 1485 1,647 1,586 1,887 1890 1040 1125 1,485 1,647 1,586 1,887 1890 1040 1125 1485 1494 372 346 374 374 374 375 380 380 441 567 643 723 767 698 1,150 129 140 140 140 140 140 140 140 140 140 140																						2,647
OWAN COUNTY	mr-		 																1,485	1,547	1,595	1,584
RONCOUNTY 156 157 150 123 112 128 142 167 171 208 238 256 237 382 445 493 540 687 698 708 644 432 332 411 440 448 556 635 769 776 836 619 1180 1219 1315 1833 1,840 1,838 1,829 1,838 1,840												643	723	787	898	1,150	1264	1269	1,707	1,712	1,717	1,611
EFFERON COUNTY 1,115 901 997 891 890 844 791 1,028 1,027 1,857 1,850 2,055 2,200 2,510 3,457 4,137 4,649 8,010 6,287 8,072 6,04	IRON COUNTY									171	208	238	258	297	362	453	493	540	687	698	705	649
UNIEAU COUNTY	JACKSON COUNTY	671	542	494	432	392	411	449	498	558	635	769			919	1, 1 80	1219	1351				1,823
ERIOSHA COUNTY 5,46 4,687 3,926 3,567 3,660 4,101 4,760 5,726 6,918 8,250 9,025 9,044 10,160 11,277 13,145 12,719 13,604 19,113 19,410 19,899 18,100 19,110	JEFFERSON COUNTY	1,115	901	697	561											~ ~						6,040
EWAUNEE COUNTY 273 229 200 169 136 150 194 224 249 851 436 451 496 576 756 847 808 1,183 1,185 1,185 1,08 ACROSSE COUNTY 3,385 3,082 2,251 2,266 2,284 2,294 2,800 3,003 3,317 3,700 4,216 4,481 4,916 5,096 6,283 8,352 6,877 9,809 9,872 9,716 9,31 AFAYETTE COUNTY 264 227 194 159 178 150 163 202 273 384 405 442 467 549 744 831 906 1,185 1,282 1,244 1,18 ARGIADE COUNTY 7,10 886 544 463 457 469 577 808 707 14 508 1,091 1,190 1,224 1,382 1,181 1,389 1,866 1,269 2,092 2,722 2,866 1,000 1,	JUNEAU COUNTY																					
ARRICINE COUNTY 3,885 3,089 2,852 2,315 2,268 2,394 2,000 3,002 3,317 3,706 4,216 4,481 4,916 5,500 6,283 6,352 6,787 9,509 9,972 9,716 9,31 ARRIVETIC COUNTY 264 227 194 189 179 150 183 202 273 584 405 442 467 442 187 180 189 1859 2,039 2,742 2,732 2,672 2,86 ARRIVETIC COUNTY 7,75 685 84 455 447 469 573 601 7,19 1,100 1,274 1,302 1,813 1,809 1,859 2,039 2,742 2,732 2,672 2,58 ARRIVETIC COUNTY 1,240 1,070 861 724 688 735 946 1,193 1,415 1,707 1,838 1,924 2,674 2,424 3,277 3,517 3,823 5,260 5,431 8,545 2,424 ARRIVETIC COUNTY 1,240 1,070 899 616 7,889 961 67,08 1,789 1,189 1,189 1,188 99 616 7,08 1,838 1,725 1,849 2,212 2,576 2,222 3,500 3,502 4,267 4,684 5,580 6,585 6,885 7,489 10,645 10,687 10,487 10,	KENOSHA COUNTY												1 1 1		~~~			····				
ARAMETIC COUNTY 984 227 194 1499 179 150 163 202 273 394 405 442 467 5-59 714 831 906 1.185 1.252 1.244 1.18 ARGIGLADE COUNTY 75 82 295 577 608 707 814 908 1.019 1.190 1.724 1.382 1.613 1.890 1.892 1.613 1.890 1.858 2.239 2.742 2.732 2.675 2.586 ARCOLUCOUNTY 710 658 534 443 447 449 573 601 719 839 900 1084 1122 1.395 1.786 1883 2.055 2.910 2.688 2.619 2.484 ARAMETIC COUNTY 1.504 1.070 861 724 698 735 801 719 839 900 1084 1122 1.395 1.786 1883 2.055 2.910 2.688 2.619 2.484 ARAMETIC COUNTY 1.504 1.705 1.505 1.505 1.505 1.505 1.505 1.505 1.505 1.505 1.505 1.505 1.705 1.505	KEWAUNEE COUNTY													$\overline{}$								
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VALIFICATION VALI	ONEIDA COUNTY	1,155	1,074	1,007	880	872	904	957	1,068	1,255	1,450	1,534	1,647	1,720		2,281	_					3,400
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UNAMANACHYRADINA Level-Section 1901 (141 000) 0051 0051 0001 0011 (501 0011 2001 2051 1100) 1110) 11241 14011 1'2001 7'2001	SHAWANO COUNTY	790	774	689	602	560	607	723	807	900	982	1069	1115	1194	1481	1,955	2264	2486	3,288	3,352	3,363	3,208

SHEBOYGAN COUNTY	1,640	1,381	1,086	926	957	1,164	1,446	1,916	2,353	2,787	3,162	3,447	3,792	4,581	5,893	6,061	6,541	8,905	9,032	9,044	8,620
TAYLOR COUNTY	524	503	436	366	364	380	423	448	471	570	692	756	872	1041	1,282	1278	1337	1,634	1,590	1,577	1,489
TREMPEALEAU COUNTY	918	786	682	624	549	497	539	609	649	751	846	874	1002	1227	1,534	1610	1713	2,009	2,010	1,985	1,966
VERNON COUNTY	707	701	596	543	501	505	526	542	616	697	781	882	967	1099	1,337	1450	1555	2,113	2,167	2,210	2,150
VILAS COUNTY	396	350	310	265	233	269	304	358	392	470	551	600	699	884	1,019	1023	1106	1,618	1,688	1,671	1,585
WALWORTH COUNTY	1,395	1,265	999	860	882	944	1,208	1,517	1,893	2429	2804	2975	3337	3860	4,773	5346	5953	8,079	8,177	8,164	7,593
WASHBURN COUNTY	595	507	383	356	381	410	452	527	591	654	722	785	832	1009	1,185	1308	1493	1,848	1,766	1,751	1,675
WASHINGTON COUNTY	1,241	1,147	931	827	851	1,044	1,177	1,384	1,763	2176	2380	2534	2766	3081	4,063	4390	4622	6,307	6,375	6,203	5,845
WAUKESHA COUNTY	2,631	2,302	1,877	1,644	1,679	1,980	2,233	2,678	3,249	3736	4116	4323	4626	5406	7,068	8044	9188	13,781	14,156	14,638	13,901
WAUPACA COUNTY	1,012	798	601	530	529	591	730	890	1,056	1346	1410	1448	1591	1983	2,522	2675	2857	3,896	4,016	4,023	3,899
WAUSHARA COUNTY	1,036	898	691	598	619	625	700	752	811	935	987	1043	1090	1332	1,571	1611	1639	2,231	2,170	2,201	2,195
WINNEBAGO COUNTY	2,781	2,425	2,134	1,912	1,892	1,974	2,253	2,808	3,427	4083	4485	4903	5242	6218	7,637	8113	8643	12,706	13,199	13,413	12,880
WOOD COUNTY	2,069	1,991	1,702	1,594	1,548	1,670	1,865	2,183	2,406	2819	3244	3560	3710	4222	4,724	4887	5219	7,730	8,669	8,948	8,104
MENOMINEE COUNTY	396	346	250	220	197	226	287	297	299	314	343	400	477	527	709	868	999	1,142	1,320	1,356	1,225
RED CLIFF TRIBE	145	167	166	169	171	149	162	174	185	178	196	205	209	250	293	343	386	364	367	352	284
STOCKBRIDGE-MUNSEE TRIBE	87	70	57	53	52	42	40	50	58	57	64	70	77	83	102	119	125	139	134	123	118
POWTAWATOMI TRIBE	NA	17	18	15	13	10	16	25	29	23	29	32	25	28							
LAC DU FLAMBEAU TRIBE	248	224	200	221	249	304	339	358	340	330	377	388	398	467	558	688	790	854	876	860	829
BAD RIVER TRIBE	178	158	145	145	94	88	105	120	146	163	198	211	200	252	273	235	235	297	312	365	382
SOKAOGON TRIBE	NA	NA	3	52	54	62	69	76	86	81	98	105	123	128	139	141	163	167	164	168	170
ONEIDA TRIBE HONE CERRO CHERNE	288	222	203	154	156	192	240	299	397	467	534	630	690	802	971	974	1003	1102	1,170	1,230	1,189
LAC COURTE OREILLES TRIBE																			72	365	467

^{*} County counts do no sum to State total because clients/cases served in two counties are counted in each, but are counted only once in state total. This difference is substantial in 2011 because many cases were served both by their county of residence as well as the Enrollement Services Center



County of Door DEPARTMENT OF COMMUNITY PROGRAMS

County Government Center 421 Nebraska Street Sturgeon Bay, WI 54235

Joseph Krebsbach

Program Director (920) 746-2345 Fax: (920) 746-2439

Memo

To: Ken Pabich, Administrator

From: Joe Krebsbach

CC: Kelly Hendee HR Director, Human Services Board, Administrative Committee

Date: July 7, 2016

Re: Request to move contracted staff into county positions

Door County Department of Human Services respectfully requests consideration of the creation of four internal staff positions in the Children and Families Support Services Unit. We would like to do this through the dissolving of three independent contracts and bringing these positions inhouse as county employees. In addition, we would like to add one more CCS case manager position.

How we got here:

- In 2000, the department received an Integrated Service Program (ISP) Grant from the state. At that time, we contracted for services and have been doing so since. Several changes have happened in that program since 2000 including a name change and funding changes. The program in now called Coordinated Services Teams (CST), and the funding is now part of our state contract rather than a grant.
- In 2010 we began billing for some of the services provided through CST.
- With this increased revenue and local levy, in January 2011 we hired a second full time contracted employee for CST
- In 2014, the department received additional money in our Children's Long Term Support (CLTS) Program. This money came with the caveat that we remove children from the long term care waiting list and get them into services. We were unable to do this with the staff level that we had and as a result, we contracted for an additional 40 hours of work. Since that time, we have also received increases in our base funding in both 2015 and 2016.
- In 2015 we launched a new program called Community Comprehensive Community Services (CCS). When we did this our plan was to start services with our existing staff. We were aware that the program would quickly grow. We accounted for this by allocating \$120,000 to use for two additional contracted positions in 2016.

Our current combination of internal and contracted staff has created several obstacles that have compromised the delivery of services to children with special needs in our community.

Problems associated with our current situation:

- Diminished sense of team— Currently two internal and three contracted staff. These people
 are doing the same job but are treated different. It creates challenges in building cohesion
 and a dynamic team when some members of the team don't have the same privileges as
 others;
- Confusion among our families, stakeholders, and referral sources about how our contractors fit:
- IT barriers and accessibility to technical assistance, county phones and voice mail system; computer system access issues;
 - They have an office in the building but do not have access to the building without it being open.
 - Contractors have a phone, but no ability to accept messages on those phones.
 - They use agency paperwork/forms etc. yet have no county email address.
- Lack of employee performance monitoring and direct supervision of services rendered lessens ability to fully direct the work of the staff. This in turn affects revenue earned.
- Cost prohibitive to send contractors to training or to have contractors work on agency goals such as prevention and planning.
- HIPAA compliance concerns as we are treating contractors as employees and they are using our releases of information document. There is also concern that we are at greater risk of violation when we are using emails to relay information outside of the county's secure system.

Why do something now:

- The need to add a fourth case manager is prompted by a large upswing in the number of referrals to the Comprehensive Community Services (CCS) program. This accrued by the end of last year. We currently have approximately 9 referrals needing to be screened for eligibility. CCS is a program that addresses mental and behavioral health needs across the lifespan. It is an entitlement program, meaning we may not have a waitlist.
- We have not yet hired the contracted staff we have budgeted for in 2016.
- One of our existing staff indicates that she intends to retire in 2017. If we bring in a fourth worker under contract, then we could have four vying for the internal position. This has the potential to further erode the ability to create a cohesive team.
- We can make better use of our funding to manage the growing case load.

Fiscal Impact:

2015 Actual	2016 Budgeted Cost	2016 Impact for 4	Difference
Contracted Cost for 3	for 5 Contracted Case	Internal Case	
Case Managers	Managers, which	Managers	
	included contract		
	increases		
\$179,892	\$309,320	\$329,882	\$20,562.00

The average revenue produced by one of the children's case managers in 2015 was \$31,000.00. With the addition of the new staff, the additional revenue will offset this difference.

Detail projections for creating Internal positions is based on the following.

		\$ <u>75,514</u> \$329.882	(see fiscal impact attached)
		\$75,514	
•	Two hired at Min.	\$75 <i>,</i> 514	
•	One hired at Mid	\$84,789	
•	One individual hired at Max	\$94,065	

Our proposed change would result in a change from two internal and three contracted staff to six internal staff. All six of these staff will provide supportive services and case management to families and children with emotional/mental health needs, developmental disabilities, and/or physical disabilities. This will allow our Children and Families Support Services team to best address the needs of our increasing caseload while improving our ability to maximum the revenues we collect.

We are asking for approval to move forward with these changes as soon as possible with the hope implement this no later than the 4th quarter. I would be glad to provide any further information or clarification that is needed.

Respectfully submitted,

Joe Krebsbach Director

REQUEST FOR FISCAL IMPACT INFORMATION

					Date	4/18/2016	7	_	
		*		Dept Head Sig	gnature	Mark E	· Jane	ch	Finance Director
*					Total Sala	ary and Benef	it Increase	94,065	
									-
1.00	\$28.74	59,779				34,286			94,065
Case Manager P									
FTE/Hrs	@ Rate	TOTAL SALARY				2016 TOTAL BENEFITS			TOTAL SALARY and Benefits
		2016		T	ı		ary and Benef	it Increase	84,789
									-
1.00	\$24.99	51,979				32,810			84,789
Case Manager P	ay Range 12 Mid	Step							and Donollo
FTE/Hrs	@ Rate	TOTAL SALARY				TOTAL BENEFITS			TOTAL SALARY and Benefits
		2016			1	Total Sala	ary and Benef	it Increase	75,514
									-
1.00	\$21.24	44,179				31,335			75,514
Case Manager P									
FTE/Hrs	@ Rate	TOTAL SALARY				TOTAL BENEFITS			TOTAL SALARY and Benefits
		2016				2016			
	Departmer	nt		Human S	Services	Sub Dept			
	Effective Da	te				6 Mo			
	Position Titl			Case Ma	anager			_	
		Rate							
Š		Step			From		ТО		
		Job Class				CHANGE JOB CLA			
					From	· ·	то		
	FTE/Hours					CHANGE FTE			
		RECLASSIFICATION	ON			CHANCE ETE	//		

Disclaimer: This Fiscal Impact does not include Step 1 \$21.87, Step 2 \$22.49, Step 3 \$23.12, Step 4 \$23.74, or Step 5 \$24.37.

This Fiscal Impact is an example illustration of what the costs would be for this position/position change. It is based on estimates and assumptions provided by the Human Resources Department and/or the department in which this position works. Because these estimates and assumptions may change, or may be different than the actual circumstances at the time that this position is filled or this position change takes place, there may be a difference between the costs projected in this Fiscal Impact and the actual costs.



Door County DEPARTMENT OF HUMAN SERVICES

421 Nebraska Street Sturgeon Bay, WI 54235

Joseph Krebsbach

Program Director (920) 746-7155

Fax: (920) 746-2439

Memo

To: Ken Pabich, Administrator

From: Joe Krebsbach

CC: Kelly Hendee, HR Director, Human Services Board, Admin. Committee

Date: 6-28-16

Re: Psychiatric Services

Ken and Board Members:

I am requesting permission to reduce our psychiatric services from 1.0 FTE to .8 FTE which would put the position at 32 hours per week. While making this request, I would clarify that at some point in the future, it may be necessary and more advantageous to move back to a full time psychiatric position. There are several factors that are leading to this request after our working hard to fill this position as a full-time position not too long ago.

Each Psychiatrist works in their own way. Dr. O'Rourke has a very different style than our previous Psychiatrist, Dr. Miller. She sees her patients less often than Dr. Miller had, and she does not prescribe certain medications that were available through our clinic before. This is neither right nor wrong, simply a philosophical difference. These changes have reduced the number of appointments that we have had in the clinic. In addition, our previous case levels have not gone back up as anticipated when Dr. O'Rourke arrived. Finally, we are providing Dr. O'Rourke with a level of nursing services that we did not previously have available.

Given those differences, I believe we can meet the current consumer demand for psychiatric services with only 32 hours of work per week.

With this requested change, I am asking that we keep the benefit package including Health Insurance Coverage consistent with a full time employee. I understand that this would be treating the Dr. differently than other employees, but the reality is that the position and demand is different with a psychiatric shortage throughout the country. We have had experience in the department with the Psychiatrist position being both contracted and internal. We have had much greater success with team work, patient care, and keeping inpatient costs down with the Dr. being "in house".

Keeping the position part time while continuing to provide full time benefits is more cost effective than contracting for services. The figures in the chart below are based on 2017 employee cost projections. The contracted services projections are based on our 2014 rate and a rate the Brown County Director has recently received.

	1.0 FTE or 40 Hrs./Wk.	.8FTE or 32 Hrs./Wk.	Difference
Psychiatrist costs with Full Benefits	\$253,582.00	\$207,506.00	\$46,076.00 savings
			# of contacted hours that could be purchased for \$207,506.00.
Contracted Service@ \$210.00/Hr. for 50 Weeks. (Door Co. 2014 rate)		\$336,000.00	20 Hrs. per week
Contracted Service @ \$310.00/Hr. for 50 Wks. (Brown Co. recent quote.)		\$515,840.00	13 Hrs. per week

The contracted rates do not take into account that we would also pay a contracted Dr. travel time to and from home to Door County. Some require lodging expense, will not enter notes into our electronic system, and may limit to us the number of clients they would see in an hour or day.

The figures presented here are based on our projected costs for 2017. I am requesting that if this is approved, that we could move forward with this prior to 2017, potentially beginning Oct. 1, 2016. This would net a reduction of approximately \$10,000.00 for 2016.

Thank you for considering this request.

Respectfully submitted,

Joe Krebsbach



County of Door DEPARTMENT OF COMMUNITY PROGRAMS

County Government Center 421 Nebraska Street Sturgeon Bay, WI 54235

Joseph Krebsbach

Program Director (920) 746-2345 Fax: (920) 746-2439

Memo

To: Kelly Hendee, HR Director

From: Joe Krebsbach

CC: Human Services Board, Admin/Finance Committee

Date: July 7, 2016

Re: Request for increased hours Disabilities Benefits Specialist

Kelly,

I am writing to request consideration of a change in hours for Jess Holland at the ADRC. Jess is currently working as our Disabilities Benefits Specialist. She has been in the position for three years and each year, we have had her at a different amount of hours. We started her at 20 in 2013. Moved it to 40 in 2015 and then back down to 28 in 2016. These movements have been a result of it being a new position and trying to get a handle on both the budget and the needs of consumers.

She is very effective in her role and she has been able to assist more clients than the state average for EBS's. Jess is both productive and efficient in her work. Since the reduction in her hours there have been times where she has not been able to complete her work in the allotted hours. She has remained outside of her work time to get work done to meet consumer needs. We believe that the addition of the four hours per week will allow her to meet those needs while providing her compensation for the time she is putting in.

Please see the attached fiscal impact statement to see the potential impact of this if it is approved.

If you need further information, please let me know.

Joe

REQUEST FOR FISCAL IMPACT INFORMATION

_	RECLASSIFICATION			CHANGE FTE/Hours					
_	X FTE/Hours				From	0.70	то	0.80	
		Job Class				CHANGE JOB CLA			
-		Step			From	0111 11102 002 027	TO		
-		Rate			110111		10	· ·	
		Nate							
	Position Title	е		Disabili	ty Benefi	t Specialist			
	Effective Da	te				6 Mo			·
	Departmer	nt		Senior C	enter	Sub Dept			
FTE/Hrs	@ Rate	2017 TOTAL				2017			
FILINIS	@ Kate	SALARY				TOTAL BENEFITS			TOTAL SALARY and Benefits
Disability Benefit	t Specialist Pay	Range 13 Step 5	(Single Health/Dental	I)					
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OGRUPHIWE THAT O THE TOTAL OF THE POST OF									02,120
Disability Benefi									
0.70	\$22.66	32,993				6,314			39,307
		0047		1	T		ry and Benefi	t Increase	13,119
FTE/Hrs	@ Rate	2017 TOTAL				2017 TOTAL			TOTAL SALARY
0.000	0	SALARY				BENEFITS			and Benefits
		Range 13 Step 5	(Family Health/Denta	ıl)					
0.80	\$22.66	37,706				25,979			63,685
Disability Benefi	t Specialist 2017	7 Budget							
0.70	\$22.66	32,993				6,314			39,307
							ry and Benefi	t Increase	24,378
				Dept Head Si	gnature	Mark E	· Jani		Finance Director
					Date	7/7/201.	t V		

Disclaimer:

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May 2, 2016

ADRC 832 N. 14th Ave, Sturgeon Bay, WI 54235

Attention: Joe Krebsbach, Human Services Director; Rachelle Gramann, Program Director

Dear Joe & Rachelle,

Advocates for Independent Living is offering the ADRC an opportunity to promote the programs and activities of the ADRC on WDOR in Sturgeon Bay.

The ADRC would pre-record a two-minute program with information and updated news concerning the ADRC and related programs. The ADRC would have total control over the message which would run twice per month at 9:05 am on WDOR- FM. The cost of this program, which will be covered by Advocates for Independent Living, will be \$50-100 per month.

Our firm will run a 30 second ad within 20 minutes of the ADRC pre-recorded message. Our ad will focus on our core business and will in no way suggest any connection between the ADRC and Advocates for Independent Living. The ads may or may not be adjacent to the ADRC message. That will be up to the radio station and their programming needs.

We are not asking for a long term commitment and the ADRC may stop providing program messages at any time.

We hope this opportunity meets with your approval. We look forward to answering any questions you may have and working together to bring timely information to the public.

Thank you again for your time and consideration.

Best Regards,

Kay Bidwell Loberg

General Manager

